HM Revenue & Customs

HMRC Goods Vehicle Movement Service (GVMS) – Haulier communications to support GVMS Release 2.2 Imports

Audience

These communications have been produced to make hauliers aware of the new rules that apply from Midnight 31 December 2021 Greenwich Mean Time (GMT) when moving goods between Great Britain (GB) and the European Union (EU)* through border locations that have adopted GVMS

Key Summary:

- Staged Customs Controls end from Midnight 31 December 2021 GMT*
- GVMS will go-live for all movements from EU>GB* from Midnight GMT 31 December 2021
- If moving goods through border locations that have adopted GVMS you must provide a Goods Movement Reference (GMR) for all crossings departing from midnight 31 December 2021 GMT*
- If you do not provide a valid GMR you will be turned away from the border location and will not be able to board the ferry or shuttle
- Hauliers can start to create GMR's for the movements above from 15 December 2021 in advance of the go-live date Midnight 31 December 2021 GMT

*The above is with the exception of direct movements between Ireland and GB. Staged Customs Controls will continue to apply from Ireland to GB until further notice

Goods Vehicle Movement Service Release 2.2

For movements between EU and GB, GVMS is currently only used for Common Transit Convention (CTC) movements in one direction (EU>GB).

However from midnight 31 December 2021 GMT and onwards, all goods being imported into GB* at border locations that have adopted GVMS must be accompanied by a valid GMR. This means that if you try to check in from midnight 31 December 2021 GMT and onwards without a valid GMR, then you will be not be allowed to board the ferry or shuttle.

Any movements which are due to check in before midnight GMT a GMR will not be required, even if the goods will arrive in the UK after midnight.

*The above is with the exception of direct movements between Ireland and GB. Staged Customs Controls will continue to apply from Ireland to GB until further notice

Who needs to register and create GMRs?

The Haulier moving the goods is responsible for registering for GVMS and creating a GMR, but that can be passed to a 3rd party such as an agent or other intermediary. A haulier may be defined as:

- an independent driver transporting goods and doing your own customs paperwork
- a company that sub-contracts to pick up goods on behalf of another business
- a logistics business, hired to transport goods and complete customs processes on behalf of another business
- a large retail business, that transports and declares your own goods

https://www.gov.uk/guidance/register-for-the-goods-vehicle-movement-service

Imports EU>GB and creating GMR's

Using GVMS from 15 December 2021

To help businesses prepare early, you can submit pre-lodged declarations and create a GMR from 15 December 2021 for any movements on or after 1 January 2022. To do this:

1. Declarants should submit a pre-lodged, or arrived declaration on CHIEF using Additional Information code 'RRS01' (https://www.gov.uk/government/publications/customs-declaration-completion-requirements-for-great-britain)
2. Hauliers should create a GMR in Goods Vehicle Movement service (GVMS).

For goods moving from EU to GB*, GVMS functionality will be available for use **from 15 December 2021** to accommodate all import movement types detailed in the table below.

This will allow hauliers to plan and create GMR's in advance of go live for EU to GB* movements on midnight 31 December 2021GMT.

Please note that other than for CTC movements (already in scope) you <u>should not</u> use this functionality for any movements that take place before midnight 31 December 2021.

*The above is with the exception of direct movements between Ireland and GB. Staged Customs Controls will continue to apply from Ireland to GB until further notice

Hauliers should enter the following information into their GMRs as follows:

Movement Type	References to be entered into a GMR
Imports declared into Customs Handling of Import & Export Freight (CHIEF) or Customs Declaration Service (CDS)	18 digit Entry Reference Number for CHIEF (ERN) or Movement Reference Number (MRN) entered into GMR
Entry in declarants records (EIDR) where authorised traders declares into their own records using Simplified Customs Declaration procedures	An authorised and valid GB EORI This will start with 'GB' followed by 12 or 15 numbers, for example GB123456789000.
ATA and TiR Carnet	Carnet reference numbers from top right hand of carnet documents
CTC Movements (already required so no change)	18 digit number Transit Accompanying Document (TAD) Movement Reference Number (MRN)

Oral and conduct declarations

You must also complete a GMR if moving goods and making declarations orally or under conduct in this direction.

The oral/conduct option should be selected as appropriate when completing your GMR.

Empty vehicles

Likewise you should enter details of empty vehicles into a GMR, this includes empty vehicles, trailers and containers (either 100% empty or which contain recyclable packaging).

The empty option should be selected as appropriate when completing your GMR.

Postal Declarations

If you are a designated postal operator or Extra-Territorial Office of Exchange (ETOE) moving items of correspondence and goods under Universal Postal Union (UPU) terms (this includes goods with the following movement documents; CN37, CN38 and CN41, and the following item declaration forms; CN22 and CN23), then you will need to complete a GMR and select the 'Postal Declaration' option.

Safety and Security Entry Summary Declarations (ENS)

Safety and Security Entry Summary Declarations are not legally required for EU>GB movements until 1 July 2022, but you can optionally enter these from 1 January 2022

Customs Controls

When moving goods between EU and GB, drivers may need to report for either an inspection of their goods or further controls such as:

- Office of Destination procedures (for CTC movements)
- Movements of animals, plants or organics
- Goods covered by the Convention on International Trade in Endangered Species (CITES)

When importing goods from 1 January 2022, you must follow HMRC instructions about whether you need to get your goods checked on arrival.

You may be directed to an Inland Border Facility (IBF) for documentary or physical checks of your load if these controls cannot be done at the border. This currently applies for border locations at Dover, Eurotunnel terminal at Cheriton, and Holyhead.

Please note that in some cases you may also be stopped within the border location to have checks performed on your vehicle. If this happens, you must still attend an IBF if you have received instructions to do so. The goods must travel to an IBF directly and must arrive in the same condition as the goods were at the time of importation.

A driver can check the status of the goods themselves using the 'Check if you need to report for an inspection service', as long as they have access to a device that can access the internet, such as a mobile phone. Please note that this service currently only provides details of customs checks so drivers must also check with the haulier and declarant if there are further checks required, such as CITES.

The person who created the Goods Movement Reference (GMR) (usually the haulier) should ensure that the goods arrive at an IBF for a check, and that their drivers are made aware or have the means to check if an inspection is required. The responsibility for passing any messages regarding checks to drivers lies with person who created the GMR.

From 1 January 2022, hauliers and/or drivers may be liable to a penalty of up to £2,500 if they fail to follow HMRC instructions. The haulier, as well as the driver, must follow HMRC instructions and take proportionate and reasonable steps to ensure that the goods arrive at an IBF.

It is important that you take steps to ensure that your supply chain is ready and understand how you intend to operate from January 2022.

Business Continuity

We regularly manage updates to our IT systems to ensure they perform as expected and will always try to minimise disruption for businesses and individuals wherever possible. Business Continuity Planning (BCP) is an essential requirement to ensure goods can continue to move in the unlikely event of system downtime or technical issues. In the unlikely event of BCP being invoked we will communicate to key

groups affected including businesses representative bodies to make them aware of fall-back processes they need to implement

.

We continue to work with stakeholders to ensure they understand the steps they need to take to move goods through border locations in all scenarios.

To find the latest information on the availability of our IT systems to go [GOV.UK](#)

More information on GVMS

List of GVMS border locations

https://www.gov.uk/guidance/list-of-ports-using-the-goods-vehicle-movement-service

Register for GVMS

Https://www.gov.uk/guidance/register-for-the-goods-vehicle-movement-service

How to move goods through border locations that use GVMS

Https://www.gov.uk/guidance/check-how-to-move-goods-through-ports-that-use-the-goods-vehicle-movement-service

Get a Goods Movement Reference

https://www.gov.uk/guidance/get-a-goods-movement-reference

Other important Links

Making a full import declaration

Making a simplified frontier declaration

Check which locations you need to use pre-lodged declarations

List of roll on roll off ports

HMRC recorded webinars

Watch our videos, available on HMRC's YouTube channel, to learn more about using GVMS:

- **How to register for and use the Goods Vehicle Movement Service (GVMS)**

- **How to register for GVMS (Non-United Kingdom hauliers)**

- **European Union to Great Britain movements using GVMS**

- **Great Britain to Northern Ireland movements**

- **Moving goods through GVMS border locations**

- **Enhanced GVMS validation and export movements from Northern Ireland to Great Britain in limited circumstances**

- **Driver messaging service, Indirect exports via Republic of Ireland, Oral and conduct declarations – imports/exports Safety and Security)**

- **Exit Summary declaration (EXS)**

- **Standard and Arrived Exports**

  End of Staged Customs Controls (imports)

GVMS Support Options

Contact Point	Support available
CIT Helpline Telephone: 0300 322 9434 *08:00 – 22:00 Monday to Friday* *08:00 - 16:00 Weekends* *(select option 1 for urgent issues outside of these hours)*	• General advice on GVMS • Help moving goods at the border • Problems registering for GVMS • Error messages when creating GMRs • 24/7 help for urgent issues preventing goods progressing through the border
Online Services Helpdesk *Telephone: 0300 200 3600* *8.00am to 4.00pm Monday to Friday*	• Government Gateway credential loss or reset
DeskPro *24x7 Links from .gov.uk pages* *Staffed Monday Friday 8am to 6pm*	• Issues with .gov.uk webpages • Issues with GVMS Web User Interface
Trader Support Service Telephone: 0800 060 8888 https://www.gov.uk/guidance/trader-support-service*24x7*	• NI Protocol advice, guidance training and support • GVMS queries when TSS acted as intermediary