

URGENT

FREIGHT INFORMATION



Christmas and New Year opening times – North Sea 2016/2017

Please find below details of opening times for Stena Line offices and operations over the Christmas and New Year periods (*these may be subject to change due to operational circumstances*). Stena Line's on line booking facilities remain available throughout this period.

Freight Reservations - Hoek van Holland

CLOSES: Sat 24th DEC 13:30 hrs, (all day 25, 26 DEC)

OPENS: Tue 27th DEC 08.00, as normal

CLOSES: Sat 31st DEC 13:30 hrs, (all day 1 JAN)

OPENS: Mon 2nd JAN 08:00, as normal

Hoek van Holland

Port Operations/Check-in

CLOSES: Sat 24th DEC 18.00 hrs, (all day 25 DEC)

OPENS: Mon 26th DEC 15.00hrs then as normal until

CLOSES: Sat 31st DEC 18.00 hrs

OPENS: Sun 1st JAN 10:00 hrs & continues as normal

Trailer delivery only possible with a booking, release as normal 24 hrs a day – all days.

No Fork-Lift assistance will be available during the times shown above

Units carrying Dangerous Goods are not allowed to stay > 24 hrs on terminal

Rotterdam Europoort

Port Operations/Check-in

Trailer / caravan delivery and collection is possible 24 hrs a day throughout but units must be booked in advance and drivers must have full release details – No Fork-Lift assistance will be available during the times shown below.

Units carrying Dangerous Goods are not allowed to stay > 24 hrs on terminal

Container lifting facilities:

CLOSES: Sat 24th DEC 14.00 hrs (all day 25, 26 DEC)

OPENS: Tue 27th DEC 07.00 hrs, as normal

CLOSES: Sat 31st DEC 14.00 hrs (all day 1, 2 JAN)

OPENS: Tue 3rd JAN 07.00 hrs, as normal

Killingholme

CLOSES: Sat 24th DEC 14:00 hrs until Tue 27th DEC 06:00 hrs, then as normal until –

CLOSES: Sat 31st DEC 14:00 hrs until Mon 2nd JAN 06:00 hrs , thereafter normal opening hours apply

No trailer collection or delivery outside of these times.

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Harwich

Port Services office open throughout the period.

Containers / trade vehicles; no collections/deliveries at Harwich between:-

CLOSES Sat 24th DEC 18:00 hrs until Wed 28th DEC 06:00 hrs, then as normal until –

CLOSES Sat 31st DEC 18:00 hrs until Tue 3rd JAN 06:00 hrs , thereafter normal opening hours apply

Trailer collection/delivery is possible outside of these times; please contact Port Services direct on +44 (0)1255 243434 for further information during this period.

Import containers requiring Customs Clearance = 4 days free.

Export/Empty containers and those not requiring Customs Clearance at Harwich = day of arrival and up to midnight the following day free of charge.

Roll-On /Roll Off traffic = 3 days after the day of arrival or delivery, free of charge.

Sunday and Bank Holidays are not charged.

Full details are available directly from Harwich International Port.

We have been advised by *ALL North Sea Ports that standage charges* may be raised for vehicles remaining in the port beyond their free period:

We would kindly ask for customers' co-operation in avoiding congestion at the ports during the Holiday period by the prompt removal and timely delivery of unaccompanied vehicles to and from these locations.

Should you require further information regarding the above please contact our Freight Reservation office as listed below.

Hoek van Holland: + 31 (0)174 315 858

We would like to thank you for your custom during 2016 & wish you a Merry Christmas & Prosperous New Year

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Christmas and New Year schedule – North Sea 2016/2017

From Hoek van Holland to Harwich		th	fr	sa	su	mo	tu	we	th	fr	sa	su	mo	tu	we	th	fr	sa	su	
Dep	Arr	22-dec	23-dec	24-dec	25-dec	26-dec	27-dec	28-dec	29-dec	30-dec	31-dec	1-jan	2-jan	3-jan	4-jan	5-jan	6-jan	7-jan	8-jan	
13:45	19:45			●							●	●							●	●
14:15	19:45	●	●				●	●	●	●			●	●	●	●	●			
22:00	5:15	●	●			●	●	●	●	●			●	●	●	●	●	●	●	●
				*12.00																

From Harwich to Hoek van Holland		th	fr	sa	su	mo	tu	we	th	fr	sa	su	mo	tu	we	th	fr	sa	su
Dep	Arr	22-dec	23-dec	24-dec	25-dec	26-dec	27-dec	28-dec	29-dec	30-dec	31-dec	1-jan	2-jan	3-jan	4-jan	5-jan	6-jan	7-jan	8-jan
9:00	17:15	●	●	●			●	●	●	●	●		●	●	●	●	●	●	●
10:00	18:00											●							●
23:00	8:00	●	●			●	●	●	●	●			●	●	●	●	●	●	●
												*11:00							

From Hoek van Holland to Killingholme		th	fr	sa	su	mo	tu	we	th	fr	sa	su	mo	tu	we	th	fr	sa	su	
Dep	Arr	22-dec	23-dec	24-dec	25-dec	26-dec	27-dec	28-dec	29-dec	30-dec	31-dec	1-jan	2-jan	3-jan	4-jan	5-jan	6-jan	7-jan	8-jan	
20:45	6:45	●	●					●	●	●				●	●	●	●			
20:00	6:45																		●	●

From Killingholme to Hoek van Holland		th	fr	sa	su	mo	tu	we	th	fr	sa	su	mo	tu	we	th	fr	sa	su	
Dep	Arr	22-dec	23-dec	24-dec	25-dec	26-dec	27-dec	28-dec	29-dec	30-dec	31-dec	1-jan	2-jan	3-jan	4-jan	5-jan	6-jan	7-jan	8-jan	
20:30	9:15	●	●					●	●	●				●	●	●	●			
20:00	9:15																		●	●

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		From Rotterdam Europoort to Harwich																			
		th	fr	sa	su	mo	tu	we	th	fr	sa	su	mo	tu	we	th	fr	sa	su		
Dep	Arr	22-dec	23-dec	24-dec	25-dec	26-dec	27-dec	28-dec	29-dec	30-dec	31-dec	1-jan	2-jan	3-jan	4-jan	5-jan	6-jan	7-jan	8-jan		
10:30	18:00	•	•																		
20:45	3:45	•	•																		

as per normal schedule

		From Harwich to Rotterdam Europoort																			
		th	fr	sa	su	mo	tu	we	th	fr	sa	su	mo	tu	we	th	fr	sa	su		
Dep	Arr	22-dec	23-dec	24-dec	25-dec	26-dec	27-dec	28-dec	29-dec	30-dec	31-dec	1-jan	2-jan	3-jan	4-jan	5-jan	6-jan	7-jan	8-jan		
7:45	17:15	•	•																		
21:30	7:00	•	•																		

as per normal schedule

		From Europoort to Killingholme																			
		th	fr	sa	su	mo	tu	we	th	fr	sa	su	mo	tu	we	th	fr	sa	su		
Dep	Arr	22-dec	23-dec	24-dec	25-dec	26-dec	27-dec	28-dec	29-dec	30-dec	31-dec	1-jan	2-jan	3-jan	4-jan	5-jan	6-jan	7-jan	8-jan		
16:45	5:00	•	•																		
14:45	3:00																				

		From Killingholme to Europoort																			
		th	fr	sa	su	mo	tu	we	th	fr	sa	su	mo	tu	we	th	fr	sa	su		
Dep	Arr	22-dec	23-dec	24-dec	25-dec	26-dec	27-dec	28-dec	29-dec	30-dec	31-dec	1-jan	2-jan	3-jan	4-jan	5-jan	6-jan	7-jan	8-jan		
22:00	12:00	•	•																		
16:30	6:45																				