Customs Service
Frederikshavn • Halden • Oslo • Karlskrona

Efficient customs procedures

www.stenalinefreight.com
Stena Line - Customs Service 2018

Stena Line Route Network

Links key ports and road connections across Europe and Russia

The route network is also a complete, one stop freight transportation tool. The range of routes and vessels lets you choose crossings that best suit you and your customers’ needs. Some routes are served by Ro-Pax vessels and some are dedicated freight services designed specifically for accompanied and unaccompanied units.

The network is easy to access - wherever you are!

You can choose from a range of user-friendly, secure booking options and also our Customer Support Teams will be happy to take your calls and support you with your reservations on any Stena Line route.
Stena Line has been AEO certified in Denmark and Sweden since 2009. This certification indicates that our role in the international supply chain is secure and that our customs controls and procedures are efficient and compliant. Furthermore the AEO status gives Stena Line’s customs clearance departments quicker access to certain customs procedures.

The extensive experience we have with import and export in EU countries and Norway gives our customers optimum quality service. Our employees are specialists in Customs legislation in Denmark, Sweden and Norway. Their competence is ensured by continuous education and training in the three Nordic countries. All employees hold a licensed forwarding agent education with a focus on customs and with a subsequent diploma after completed education and examined forwarder via Danish Freight Forwarders in Denmark.

Recently we have opened a new office at the border at Svinesund (Halden, Norway). Our team is lined up to assist you with all customs services including services for your drivers. Our Denmark based team at the office in Frederikshavn is as usual prepared to support you with our customs service solutions in Norway, Denmark and Sweden.

We handle all types of declarations from all Scandinavian borders and ports of entry.

**Import and Export**

**Customs Service**

Your partner for an efficient customs clearance procedure

Stena Line - Customs Service 2018

**Contacts 24/7 Service**

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For further information and prices please contact:

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Danish Customs Clearance

**Danish clearance**
Provisional storing (MIO), simplified clearance (FOE), additional clearance (SUP) and complete clearance (FUE). We can handle declarations from all Danish ports of entry.

**EU clearance**
- Customs clearance in EU. We are specialists in the clearance of fish and industrial products, irrespective of the place of arrival in Denmark.
  - EUR 1 Certificate.

**Danish export**
We can handle declarations from all Danish ports of entry.
- EUR 1 Certificate.

**Customs supervision fee/factual arrival**
We can arrange the release of unaccompanied units shipped on our routes which have been cleared by a registrar other than Stena Line, cf. Danish legislation (clearance codes §38, §39).

**NCTS**
Start-up of Danish NCTS documents according to the authorized sender agreement or standard procedure.

**Electronic documents**
- XML, CSV, Excel
- Transmission to finance systems and archive of finalized documents

Norwegian Customs Clearance

**Norwegian clearance**
Norwegian Direct clearance - irrespective of border crossing or city and at arrival directly in Bergen, Bjørnejfjell, Brevik, Eda, Egernsund, Junkerdalen, Kivilempolo, Kristiansand, Langesund, Larvik, Oslo, Sandefjord, Skien, Stavanger, Svinesund, Tårnaby and Ørje.

- Registration cards
- Customs warehouses at Oslo and Svinesund
- ‘Tollpass’ (Oslo/Svinesund)
- ‘Ankomstmelding’ (Oslo/Svinesund)

**Norwegian export**
- Export declarations, all types.
- EUR 1 Certificate.

**NCTS (TET) Norway**
Incoming and outgoing start-up of TETs documents according to the authorised sender agreement or standard procedure.

**Approved consignee**
We close NCTS at clearances in Norway.

**Electronic documents**
- XML, CSV, Excel
- Transmission to finance systems and archive of finalized documents

Swedish Customs Clearance

**Import clearances**
We can handle declarations from all Swedish ports of entry.

**EU clearance (4200)**
EU clearances for free consumption and circulation in the EEC (EU 4200). We are specialists in the clearance of fish and industrial products, irrespective of the place of arrival in Sweden.

**Export**
- Export declaration
- Intrastat/listsystem
- Reports of monthly import/export statistics to SCB (Statistiska Centralbyrå) and/or Skatteverket.
- Intrastat invoice.
- Generating intrastat invoices for customers inside EEC

**NCTS**
Start-up of Swedish NCTS documents.

**Electronic documents**
- XML, CSV, Excel
- Transmission to finance systems and archive of finalized documents
Member of the Danish Freight Forwarders Association and the Nordic Association of Freight Forwarders.

All services rendered are subject to the General Conditions of the Nordic Association of Freight Forwarders (NSAB 2015). As contracting party cf. § 3 B the conditions limits the freight forwarder’s liability for loss of, deterioration of, or damage to goods to SDR 8.33 per kilo and for delay to the amount of the freight, and for all other loss to SDR 100,000 in respect of each assignment (§ 21). As intermediary cf. § 3 C the freight forwarder’s liability is limited to SDR 50,000 in respect of each assignment and totally in the event of any one occurrence to SDR 500,000 (§ 24). For storage, the total liability is limited to SDR 500,000 for damage occurring in the same occasion (§ 25). Special attention is directed to the network clause (§ 2); claims against the freight forwarder are statute-barred after one year (§ 28); and the lien on goods (§ 14) applies to both current and previous claims.