

Gothenburg, 8 March 2019

Dear Valued Customer,

Your relationship with Stena Line is a very important one to us and with this letter our aim is to give you some practical information in case there will 'no-deal' Brexit the 29th of March. This is however an evolving situation and we will endeavor to maintain updates accordingly.

The information below only applies in case of a 'no-deal' Brexit. In other cases, it will be 'business as usual' or other conditions may apply, which we will issue updated information about if needed.

In case of a 'no-deal' Brexit, we would like to inform you of the new requirements to ensure your freight will continue to flow on our EU routes to and from the United Kingdom.

Should you have further questions regarding Stena Line's policy and procedures, please do not hesitate to contact your account manager.

If you have technical questions on customs regulations and procedures, please contact your customs clearance agent or forwarder. In case you do not have a customs clearance agent yet, please contact your national organisation for customs clearance. You can find details of the organisation for your country via the websites of the international or European parent forwarding bodies; FIATA (www.fiata.com) and CLECAT (www.clecat.org).

There are a number of steps you should take today in preparation for these changes.

1) Register with customs

You will need an EORI number recognized in the member state you trade with. Please contact the applicable customs authority to obtain this number.

2) You will need to complete customs declarations to import and export goods

It is your responsibility to ensure that all trade undertaken between EU-UK-EU complies fully with applicable customs and regulatory requirements.

Determine whether you will submit import and/or export declarations to Customs in both the UK and the EU or whether you will use a forwarder or customs clearance agent.

Please note: Stena Line will not provide customs clearance services for the EU-UK(vv) routes.

To find a customs clearance agent, please contact the national organization for customs clearance.

3) For North Sea shipments, register with Portbase urgently

For North Sea shipments, Portbase is the port community system in the Dutch harbors which will be used after Brexit to pre-lodge and track import- and export shipments.

To ship on the North Sea, usage of Portbase is mandatory.

To ensure your account request with Portbase is processed in time prior Brexit, please contact Portbase urgently: <https://www.portbase.com/contact/>



Further information:

Booking procedures

- Different procedures apply for North Sea and Irish Sea routes; a significant difference being due to the Port Community System (Portbase) interface to customs IT systems on the North Sea, whilst there is not an equivalent system on the Irish Sea.
- For North Sea – please see North Sea attachment in this letter.
- For Irish Sea and Esbjerg-Immingham (vv) – you will receive an update shortly.

Authority compliance

Stena Line will at all times comply with all instructions from legal authorities such as customs, immigration etc. to, break seals, open units, unpack and allow access to goods, change customs status from temporary storage to bonded warehousing etc. acting on customers behalf without liability or responsibility and without Stena Line incurring costs.

Terms and conditions of business:

Please ensure you are updated with Stena Line's latest conditions at all times.

Terms and conditions for ports:

Please ensure you are updated with the latest conditions for Stena Line's ports as well as third party ports at all times.

What goods descriptions are acceptable?

For EU: please follow the link for guidance on acceptable and unacceptable terms for description of goods:
[Link](#)

T1 / Non-Eu cargo and Transit T2:

Please consult your customs agent to verify the requirements and procedures.

VAT changes:

In case of any changes for VAT regulations after Brexit, we will update you accordingly.

Veterinary and phytosanitary goods

It is your responsibility to ensure that veterinary and phytosanitary shipments comply fully to applicable regulatory requirements in the member state you trade with.



Further information about Brexit in general

The following websites will be worth looking at:

- <https://www.getreadyforbrexit.eu/>
- <https://www.gov.uk/government/brexit>
- <https://www.gov.uk/government/publications/partnership-pack-preparing-for-a-no-deal-eu-exit/preparing-for-a-no-deal-eu-exit-step-by-step-guide-to-importing>
- <https://www.gov.uk/government/publications/partnership-pack-preparing-for-a-no-deal-eu-exit/preparing-for-a-no-deal-eu-exit-step-by-step-guide-to-exporting>
- <https://www.revenue.ie/en/customs-traders-and-agents/brexit/brexit-background/index.aspx>

Do you have more questions?

For direct questions regarding your transports and general questions regarding Brexit and Stena Line, please contact your account manager.

You can find all relevant contact details for Stena Lines Freight organisation here:

<https://www.stenalinefreight.com/contact>